

Quality policy

Envirostream Australia Pty Ltd ('Envirostream'), which specialises in the development of safe, innovative management solutions for the recycling of lithium-ion (Li-ion), nickel metal hydride (NiMH) and alkaline batteries, achieves a materials recovery rate of 95% or greater.

As an environmental management entity, Envirostream aims to achieve continuous quality improvement – planning, monitoring, reviewing and continually enhancing the quality of its services – in order to understand and meet the needs and expectations of interested parties. Appropriate and comprehensive systems have been implemented to provide evidence that Envirostream is meeting these objectives.

Objectives

- Maintain certification to ISO9001.
- Ensure that all work is undertaken to a standard that meets and hopefully exceeds customer expectations and/or specifications.
- Ensure that all subcontractors and suppliers achieve a similar level of quality in the provision of goods and services.
- Provide systems for reporting and addressing any perceived defects in workmanship or materials or non-compliance with customer requirements.

Employee responsibilities

All Envirostream employees are required to report any activities, materials or equipment that do not comply with this policy or client requirements.

Management responsibilities

- The Board will ensure that systems and structures are in place to implement this policy. Envirostream's systems integrator is responsible for the establishment and maintenance of the Quality Management System and for providing appropriate resources and advice.
- Envirostream's managers and supervisors are to ensure that all workers, subcontractors and suppliers are made aware of this policy and the systems available to help them improve their services.



Andrew Mackenzie

Managing Director

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